Australian Government

Department of Communications

MEDIA RELEASE

The retune is coming to the Goulburn Valley on 4 September

In the Goulburn Valley, free-to-air channels, WIN, Prime7 and Southern Cross Ten will soon be changing frequencies.

For the Goulburn Valley, the retune will occur on 4 September after 3:00pm.

The major towns affected by the retune include: Shepparton, Benalla, Kyabram, Yarrawonga, Tocumwal, Cobram, Katamatite, Nathalia, Toolamba, Murchison, Euroa and Violet Town.

These moves are part of a national retune programme that will free up broadcasting spectrum for new services such as mobile broadband.

After the channels have changed, viewers will need to retune their digital TV, set-top box or digital TV recorder to find the channel that has moved. Retuning should not be done until after 3:00pm on 4 September as channels won't move until then.

Retuning is done using the remote. For most systems press the 'menu' button on the remote. Look for settings such as 'channels' or 'auto-tuning' and follow the prompts to retune. A video and 3-step guide to retuning is available on the website.

The retune is scheduled to avoid evenings and weekends. There may be some temporary disruption to all TV services on the retune day and the following day. These outages are necessary, due to work being conducted at the transmission site.

As the retune simply moves free-to-air TV channels to a new location on the broadcast spectrum, it is unlikely to change TV reception or coverage.

For more information about the retune, scheduled outages, or to sign up for an SMS or email reminder, visit the retune website, or call the Digital Ready Information Line on 1800 20 10 13, 8am to 10pm (AEST), 7 days.

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Media can also find further information, images, audio grabs and video content on the retune media centre.

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Contact: media@communications.gov.au